

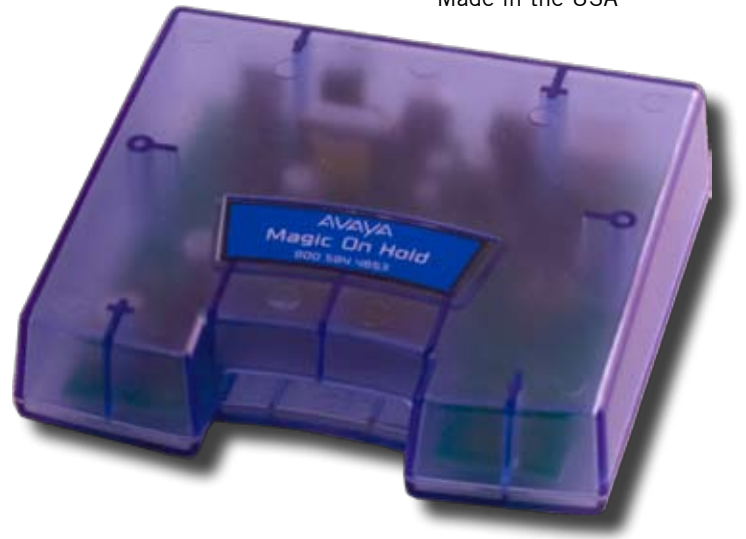
## Magic On Hold® The Messenger MP3

### Overview

The Messenger MP3 is a state-of-the-art digital audio playback device designed to provide a continuous-play audio source for message-on-hold, background music, or any other audio application where high-quality audio playback is required. Messages are stored on non-volatile removable flash media cards called Message Mates that are available up to 64 minutes of storage.



Made in the USA



### Features

- 64 minute removable media (32Kbps)
- Continuous playback of standard MP3 files
- Change audio via PC/USB or flash card
- Plays single or multiple MP3 files
- Playback quality up to 128Kbps/48KHz
- No driver updates or special software needed
- Space saving footprint (20 in<sup>2</sup>)
- LED status indicator
- Material Code: 700378904

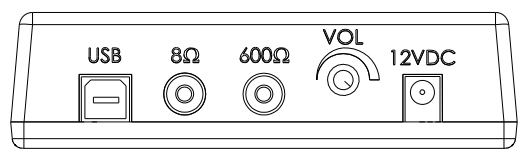
### Programming

Unlike 3<sup>rd</sup> party consumer media, Message Mates are included with the unit. This means that you will never have to worry about uncontrollable 3<sup>rd</sup> party media issues: this includes periodic driver/firmware updates, special software, employee theft, or long term availability. Message Mates can be programmed using the Messenger and a standard PC running Windows XP or above. Simply plug a USB cable from the Messenger into an available USB port on your computer and the Message Mate plugged into the Messenger will show up as a removable drive. Once connected, files can be added or removed by a simple drag-and-drop. No special software is required - just plug and go!

A single custom production (407556224) is typically 4 minutes in duration and contains 5 different messages highlighting important information about your products, service, company history, company benefits, and more. You may choose one of the available male or female voice talents, as well as selections from the extensive music library at [www.magic-on-hold.com](http://www.magic-on-hold.com). If you require a longer production or more messages, please consult with your sales representative for more information . See reverse for custom program packages.

**Technical**

Encoding.....MPEG (.mp3)  
 Frequency Response.....20Hz to 20KHz  
 Bit Rate.....8Kbps to 128Kbps  
 Sample Rate.....16KHz to 48KHz  
 Signal-to-noise..... >100dB  
 File Compression.....6:1 to 96:1  
 Memory Type.....High-density FLASH  
 Memory Capacity.....64 minutes @ 32Kbps (base)  
 Message Capacity.....Up to 250 messages  
 Message Loading.....Message Mate card or PC/USB  
 Message PLayerback.....Continuous  
 Power Supply.....110VAC 60Hz to 12VDC @ 500mA  
 Audio Output.....Mono RCA jack adjustable volume control  
 Impedance.....6V p-p @ 8Ω or 3V p-p @ 600Ω  
 Size.....1.25" x 4.75" x 4.40" (H x W x D)  
 Color.....Translucent Blue  
 Shipping Weight.....1½ pounds



Production	Description
407556224	MOH Single Custom Production
407601756	MOH Copy of Original Single Custom Production
405127879	MOH Annual Music Use License
406769455	MOH 4-Minute Music Only Production
407380153	MOH Auto Attendant Greetings & Prompts

**About Avaya**

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.