



IP Telephony

Contact Centers

Mobility

Services

FACT SHEET

Magic On Hold® Messenger USB

Overview

The Messenger USB is a state-of-the-art digital audio playback device designed to provide a continuous-play audio source for message-on-hold, background music, or any other audio application where high-quality audio playback is required.

Messages are stored on industry standard USB drives from 16MB up to 4GB. The Messenger USB is capable of MP3 file playback from 8Kbps all the way up to full CD-quality audio playback of 128Kbps.

Features

- Plays MP3 files from USB Flash Drive
- 4GB Flash Drive available for extended capacity
- No drivers or special software needed
- Playback quality up to 128Kbps
- Store up to 1024 messages
- Continuous playback
- Built-in monitor speaker
- LED status indicator
- Material Code 700427503

Programming

Audio content is easily managed by plugging the USB flash drive into a PC or MAC computer's USB port and "dragging and dropping" MP3 files to and from the drive. Your customers can receive new and updated message-on-hold or background music programs via e-mail or ftp and update the units themselves saving you the expense of additional USB flash drives and related mailing and tracking costs.

A single custom production (407556224) is typically 4 minutes in duration and contains 5 different messages highlighting important information about your products, service, company history, company benefits, and more. You may choose one of the available male or female voice talents, as well as selections from the extensive music library at www.magic-on-hold.com. If you require a longer production or more messages, please consult with your sales representative for more information. See reverse for custom program packages.



Made in the USA

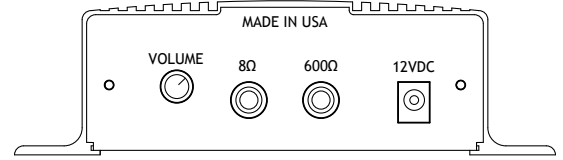


USB Flash Drive included!



Technical

Decoding.....MPEG (.mp3)
 Frequency Response.....20Hz to 20KHz
 Bit Rate.....8Kbps to 128Kbps
 Sample Rate.....16KHz to 48KHz
 Memory Type.....USB Flash Drive
 Memory Capacity.....Up to 1024 messages
 Message Loading.....Computer via USB Flash Drive
 Message PLayerback.....Continuous
 Power Supply.....110VAC 60Hz to 12VDC @ 500mA
 Audio Output.....Mono RCA jack adjustable volume control
 Impedance.....6V p-p @ 8Ω or 3V p-p @ 600Ω
 Size.....6.00" x 6.00" x 1.50" (H x W x D)
 Color.....Black
 Shipping Weight.....3 pounds



Production	Description
407556224	MOH Single Custom Production
407601756	MOH Copy of Original Single Custom Production
405127879	MOH Annual Music Use License
406769455	MOH 4-Minute Music Only Production
407380153	MOH Auto Attendant Greetings & Prompts

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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