



Magic On Hold
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RISK ANALYSIS
iLink Hardware
Audio Messaging Solutions, LLC dba Magic On Hold
February 29, 2008 – Rev B

Release No.	Date	Revision Description
Rev. A	8/25/2005	Risk Analysis TELink 1250i
Rev. B	2/29/2008	Changed to iLink

1.0 GENERAL INFORMATION

This iLink Risk Analysis has been prepared by a Cisco certified network engineer.

1.1 Purpose

The purpose of this Risk Analysis is to analyze the Risk and System Security of the iLink when connected to a Local Area Network via its Ethernet Port. This Risk Analysis will examine System Security, Risks and Safeguards, and Risk Reduction Recommendations.

1.2 System Overview

- iLink – Up to Firmware 6.44

1.3 Project References

- iLink Users Manual
- AMS Controller Studio Software Manual
- AMS Controller Studio Management & Distribution Software

1.4 Points of Contact

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2.0 PROJECT AND SYSTEM DESCRIPTION

2.1 Summary

The iLink is an Internet downloadable messaging system utilizing state-of-the-art MPEG compression to achieve near-CD quality audio storage and playback. All unit management and audio downloads are accomplished by AMS LLC using a special controller software suite. When an update is needed your AMS LLC connects to the iLink via your high-speed Internet connection and digitally transfers the MP3 audio files and configuration settings you need. Changes can be initiated on demand, scheduled from minutes to weeks, or the iLink can be instructed to connect automatically and load new audio.

3.0 SYSTEM SECURITY

This device does not encompass a hard drive, it is not susceptible to viruses of any type, nor is it capable of storing or relaying viruses of any type. System uses a custom NAND flash memory file system with an ARM9 architecture running an embedded version of Linux.

The iLink is connected to a Local Area Network with a STATIC or DHCP assigned IP Address. The iLink is capable of establishing connections back to the system controller on TCP ports that are assigned by the end-user and AMS LLC.

Authentication between the system controller running Controller Studio software and the iLink is established with a 6 character password and a proprietary handshaking algorithm. These safeguards protect against unauthorized access to both the iLink hardware and the system controller.

4.0 RISKS

Very Low to None

5.0 SAFEGUARDS

End user should only allow the iLink to communicate with the AMS global IP address.

End user should only allow the IP used by the iLink only to pass UDP/TCP traffic.

6.0 PERIODIC RISK ASSESSMENT

Audio Messaging Solutions, LLC performs periodic risk assessments of the iLink and controller software as needed

